

Patient's Rights And Responsibilities

Policy:

All patients have rights and responsibilities which will be honored by all staff and providers.

Procedure:

The following rights and responsibilities pertain to all patients.

All patients have the right to:

1. Receive services without regard to age, race, color, sexual orientation, religion, marital status, sex, or national origin.
2. Be treated with consideration, respect and dignity including privacy in treatment.
3. Be informed of the services available and the applicable charges.
4. Be informed of the charges for services and eligibility for third-party reimbursements.
5. Be informed of the provisions for off-hour emergency coverage.
6. Obtain from their physician complete and current information concerning his/her diagnosis, treatment and prognosis in terms the patient can be reasonably expected to understand and to participate in decisions involving the planned treatment.
7. Receive from their physician information necessary to give informed consent prior to the start of any procedure or treatment or both. An individual consent shall include, as a minimum, the provision of information concerning the specific procedure or treatment or both, the reasonably foreseeable risks involved, and alternatives for care or treatment, if any, as a reasonable medical practitioner under similar circumstances would disclose in a manner permitting the patient to make a knowledgeable decision.
8. Refuse treatment to the extent permitted by law and to be fully informed of the medical consequences of their action.
9. Refuse to participate in experimental research.
10. Voice grievances and recommend changes in policies and services.
11. Express complaints about the care and services provided and expect the office to investigate such complaints.
12. Privacy and confidentiality of all information and records pertaining to the patient's treatment.
13. Approve or refuse the release or disclosure of the contents of their medical record to any health care practitioner and/or health care facility except as required by law or third-party payment contract.
14. Access their medical record pursuant to the provisions of the law.
15. Expect the physicians and staff to be fully qualified to provide the necessary care and treatment.

16. Change primary or specialty physicians, if other qualified physicians are available.
17. Be informed regarding the absence of physician malpractice insurance coverage.
18. Brookhaven Gastroenterology Associates does it own credentialing/privileging of our healthcare providers.